

Candace McCarthy King ***Executive Director, DuPage Federation on Human Services Reform***

Candace King has served as Executive Director of the DuPage Federation on Human Services Reform since its inception in 1995. The Federation's mission is to improve the lives of vulnerable people in DuPage County by leveraging relationships and knowledge to build an effective and efficient health and human service system. The Federation's work has focused on development of an effective and efficient health and human service system. It is the convener, facilitator and collaboration manager of several important systems change initiatives.

Ms. King was primary author of several of the Federation's special reports on the issues affecting DuPage County, (*Too Much to Get Help, Not Enough to Get By* (2010), *Why Does She Stay? A Profile of Domestic Violence in DuPage County* (2008), *Who are the New Neighbors? Facts about Demographic Change in DuPage County* (2006)) and was a contributor to *New Neighbors, New Challenges, and New Opportunities in the Suburbs* (Philip R. Smith, 2012). These profiles include hard-to-find data on the problems affecting these populations, and recommendations for decision makers that can substantially improve their situation.

She serves as co-trainer for the Federation's *Making the Connection* training series, which assists staff of community organizations with understanding and linking to numerous public benefit programs. The Federation is a partner in training in-person assisters to support the state's implementation of the Affordable Care Act.

Some of the organization's accomplishments during her tenure include:

- Leader in the development of health care access program serving 11,000 uninsured low income persons through collaboration with community partners.
- Leader in the development of several new Community Health Centers in a county that had previously been considered ineligible for this resource. These centers are currently serving over 17,000 low income individuals each year.
- Developed the Language Access Resource Center to provide training and technical assistance for health care and human service organizations struggling with the best approaches to serving persons with limited English proficiency. This program provides interpreter training, language skills assessment and technical assistance to government, hospitals, schools and nonprofit organizations.
- Identified over \$65 million in previously untapped resources, and assisted DuPage County organizations in accessing these funds, which greatly expanded services for the homeless, low income uninsured and other vulnerable populations.

Ms. King's background includes program development and administrative experience in human services programs in three states, including advocacy and family support programs serving people with disabilities, low income and at risk families, and the elderly. She holds a Master's degree in Public Administration from the University of Arizona and a Bachelor of Arts from Barat College, as well as an interdisciplinary certificate in early intervention from George Mason University and Virginia Institute on Developmental Disabilities.